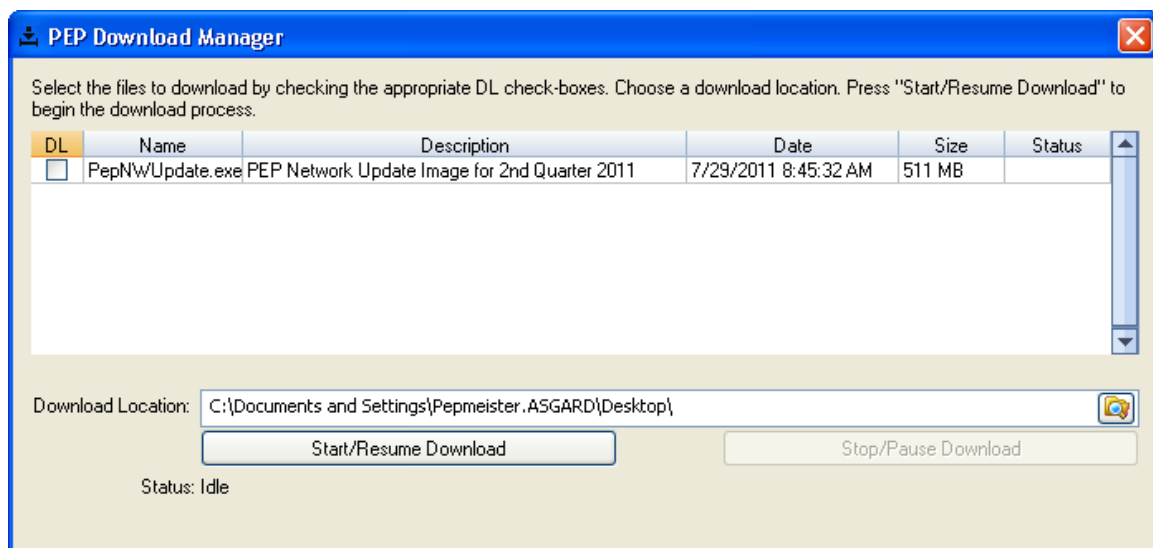


Download Manager

The Callan Download Manager was created to facilitate the download of the PEP Quarterly Update files. It is a 5MB executable file, and the user **must have** PEP properly installed on their computer. If PEP is not installed, the Download Manager will not be able to launch.

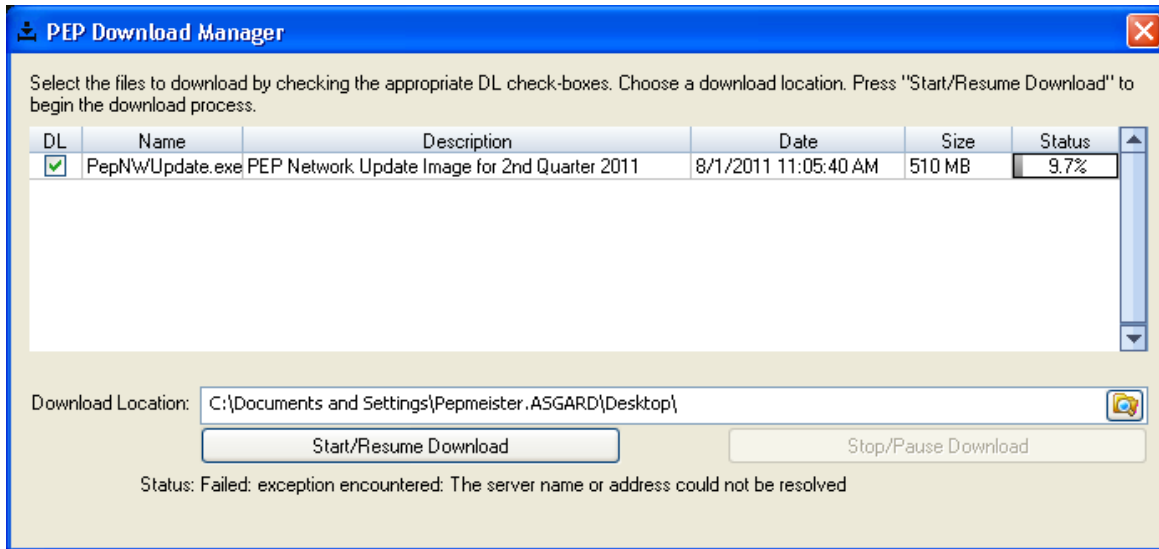
To download the Download Manager, please visit the following link by copy/pasting:
<https://na10.salesforce.com/sfc/p/A0000000Ktn5RPba8pW7l8e.MTdyXfl67ejFMgE=>

At the bottom left-hand side of the Salesforce window, click on the Download button, then save the file to an accessible directory. After downloading the file, double-click to open it. If you get any security warnings, please proceed to run the file. You will see the list of available files to download upon starting the program.



The Download Manager will automatically pull up the files that would show up when you log into the Callan File Retrieval website. Click the checkbox next to the file that you want to download, check to make sure the download location is suitable (the default location will be the users' desktop), then click on Start/Resume Download. The program will start downloading the file, and the Status column will show the % completed. If there is a problem with the connection, the Download Manager will try several times to reconnect, then stop at the current % completed. The user can resume the download by clicking on the Start/Resume Download button, and the Download Manager should continue downloading the file where it previously left off.

PEP for Windows
Callan Download Manager



When the Download Manager has finished downloading the file, the Status will read “complete,” and the file should show up in the designated download location. Click on the update file to start the update.

y:\pep\projects\version 10\download manager.doc
01/03/12

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